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करियर मार्गदर्शन पोर्टल · Career Guidance Portal

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करियर शीट · CAREER SHEET

फूड एंड बेवरेज सर्विस-स्टीवर्ड

A Food & Beverage Service Steward is the friendly face of service for guests who visit hotels, restaurants, cafes and banquets. They greet and seat guests, explain the menu and take orders, serve food and drinks skilfully, set...



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Principal, GSSS Jethantri · Master Trainer



श्री चेनाराम चौधरी

प्रधानाचार्य, डाइट बाड़मेर
Principal, DIET Barmer



श्रीमती संघमित्रा

वरिष्ठ व्याख्याता, डाइट बाड़मेर (सहयोग)
Sr. Lecturer, DIET Barmer (Support)



भरत चौधरी

अभिकल्पना व विकास · व्याख्याता (इतिहास)
Designed & developed · Lecturer (History)

विशेष धन्यवाद · SPECIAL THANKS



सुरेन्द्र सिंह राठौड़

व्याख्याता (इतिहास) · रा.उ.मा.वि. कानाना



सुरेश कुमार सैन

व्याख्याता (भूगोल) · रा.उ.मा.वि. रामसीन मूंगड़ा



वनिता कुमारी

व्याख्याता (इतिहास) · रा.उ.मा.वि. रामसीन मूंगड़ा



कमलेश चौधरी

व्याख्याता (राजनीति विज्ञान) · रा.उ.मा.वि. टापरा

करियर मार्गदर्शन कार्यशाला, डाइट बाड़मेर (14-17 जुलाई 2026) में विकसित व लोकार्पित
Developed & unveiled at the Career Guidance Workshop, DIET Barmer (14-17 July 2026)

यह एक स्वतंत्र परियोजना है, जो सरकार की आधिकारिक करियर-मार्गदर्शन सामग्री पर आधारित है। · An independent project based on the Government's official career-guidance content.

1 About this career

A Food & Beverage Service Steward is the friendly face of service for guests who visit hotels, restaurants, cafes and banquets. They greet and seat guests, explain the menu and take orders, serve food and drinks skilfully, set and clear tables, and finally prepare the bill and settle payment. Keeping guests happy and satisfied at all times is the heart of the job. This is a front-of-house (service) role — separate from the kitchen — that offers sociable, hard-working youngsters steady employment and a clear path of growth in India's fast-growing hospitality industry.

2 At a glance

Minimum qualification	Class 10 pass + age 18 (NSQF Level 4)
Course duration	About 3–6 months (certificate); 1.5-yr diploma also
Starting salary	₹12,000–16,000/month (+ tips/meals)
Work mode	Full-time in hotels/restaurants, shift duty

3 What you need

INTERESTS

- Enjoy meeting people and serving guests
- Like working in a clean, well-mannered, team environment
- Interest in the hospitality, hotel and restaurant world

ABILITIES

- Good communication skills and a polite, friendly nature
- Following instructions and staying calm under pressure
- Physical fitness and stamina to stay on your feet for long hours

KEY SKILLS

- Greeting, seating and warm guest service (guest handling)
- Food and beverage serving techniques and table setting
- Billing, POS/cash handling and basic accounting
- Basic English/communication, grooming and etiquette
- Explaining the menu and taking orders correctly
- Clearing tables, bussing and service-area hygiene
- Coordinating with team and kitchen, and handling complaints calmly

4 How to get there

- 1 Complete Class 10 and reach the age of 18.
- 2 Enrol in the NSQF Level 4 'F&B Service – Steward' course at an NSDC/THSC or ITI centre.
- 3 Practise front-of-house service, grooming, communication and basic English.
- 4 Gain hands-on experience (on-job training) as a steward/waiter in a hotel, restaurant or banquet.
- 5 With experience, move from steward to captain and on to F&B supervisor and manager.
- 6 In Rajasthan, IHM Jaipur, FCI Ajmer and RSLDC/PMKVY centres also offer training and placement support.

MAIN EXAMS

- THSC/NSDC job-role assessment and certification exam
- NCHMCT JEE (optional, for the hotel-management diploma/degree route)

5 Where to study**GOVERNMENT INSTITUTES**

- इंस्टीट्यूट ऑफ़ होटल मैनेजमेंट (IHM), जयपुर — Jaipur, Rajasthan (<https://ihmjaipur.com/>)
- फूड क्राफ्ट इंस्टीट्यूट (FCI), अजमेर — Ajmer, Rajasthan (<https://fciajmer.com/>)
- इंस्टीट्यूट ऑफ़ होटल मैनेजमेंट (IHM), जोधपुर — Jodhpur, Rajasthan (<https://ihmjodhpur.com/>)
- राजस्थान कौशल एवं आजीविका विकास निगम (RSLDC) — Jaipur, Rajasthan (<https://livelihoods.rajasthan.gov.in/rsldc/>)
- एनसीएचएमसीटी - फूड क्राफ्ट इंस्टीट्यूट्स की सूची — All-India (<https://nchm.gov.in/food-craft-institutes>)

- एनआईओएस व्यावसायिक प्रशिक्षण केंद्र — Online / locate nearest centre (<https://voc.nios.ac.in/registration/locate-study-centre>)

PRIVATE INSTITUTES

- एनएसडीसी – फूड एंड बेवरेज सर्विस-स्टीवर्ड जॉब रोल (टीएचएससी) — All-India network (<https://nsdcindia.org/food-and-beverage-service-steward>)
- टूरिज़्म एंड हॉस्पिटैलिटी स्किल काउंसिल (THSC) — All-India / New Delhi (<https://thsc.in/>)

ONLINE

- स्किल इंडिया डिजिटल हब — Online (<https://www.skillindiadigital.gov.in/>)
- एनएसडीसी – प्रशिक्षण केंद्र खोजें — Online (<https://www.nsdcindia.org/find-nsdc-training-centre>)

FEES

Under most government schemes (NSDC/THSC, RSLDC, PMKVY) this skill course is free or very low-cost and often comes with placement support. Craft certificate/diploma courses at government institutes like IHM Jaipur / FCI Ajmer can cost roughly ₹15,000–60,000 per year; private hotel-management institutes charge more.

SCHOLARSHIPS

- राष्ट्रीय छात्रवृत्ति पोर्टल (NSP) (<https://scholarships.gov.in>)
- Buddy4Study – ITI/Vocational Scholarships (<https://www.buddy4study.com/article/iti-scholarships>)
- SJE Rajasthan Scholarships (<https://sje.rajasthan.gov.in/>)

6 What the work is like

WHERE YOU WORK

Hotels, restaurants, cafes, banquet halls, event-management companies, clubs, resorts, airline/railway catering and cruise ships.

WORK CULTURE

Typically 6 days a week and 8–12 hours a day; shift duty, weekend/festival rushes and overtime are common. The work is on your feet, in a team and in front of guests — so grooming and etiquette matter. The field also offers growing opportunities for women.

WHO HIRES

- Hotel chains and resorts (Taj/IHCL, Oberoi, Marriott, ITC, Radisson)
- Restaurant and cafe chains (Barbeque Nation, Cafe Coffee Day, Haldiram's, local restaurants)

- Banquet halls, wedding and event/catering companies
- Cruise lines, airline and railway (IRCTC) catering services
- Clubs, bars, pubs and fine-dining outlets
- Quick-service restaurants (QSR), food courts and corporate/institutional catering

DEMAND (2026)

India's tourism and hospitality sector is growing fast, and Rajasthan — with tourist hubs like Jaipur, Udaipur, Jodhpur, Jaisalmer and Pushkar — is one of the country's biggest hospitality markets. New hotels, resorts, restaurants, banquets and weddings keep opening, sustaining demand for skilled F&B service stewards. With skills and English, cruise ships and jobs abroad also open up.

7 Career growth

- 1 F&B Service Steward / Waiter
- 2 Captain (Senior Steward)
- 3 F&B Supervisor / Service Associate
- 4 Restaurant Manager / F&B Manager

EARNINGS

Starting	₹12,000–16,000/माह
Mid level	₹18,000–30,000/माह
Senior level	₹35,000–70,000+/माह

Per Indeed/AmbitionBox, an F&B service steward/assistant earns around ₹14,000–16,000/month on average, and more (₹20,000+) in big cities like Mumbai/Gurgaon and in 5-star hotels; tips, meals and lodging are often included too. Pay rises as you become a captain/supervisor and grows substantially at the restaurant/F&B manager level.

8 The good parts · The challenges

The good parts

- Plenty of jobs and a clear growth path in the fast-growing hospitality industry
- Tips, free meals/lodging and a lively, people-facing environment
- With skills and English, chances to work on cruise ships and abroad

The challenges

- Long hours, weekend/festival duty and being on your feet
- Limited starting pay; growth depends on experience and language skills
- Must handle difficult guests and stay calm under pressure

9 Real-life journeys

Suresh Poojari

Founder, Sukh Sagar restaurant chain (22 outlets)

Suresh Poojari came to Mumbai at age 10 from Padukone village in Karnataka and began working at a small eatery for just Rs 4 a month, later moving to the Bombay Port Trust canteen for Rs 6. Selling juice and pav bhaji from a cart at Chowpatty, he eventually opened his first restaurant 'Sukh Sagar' on Lamington Road. Today Sukh Sagar runs 22 outlets across Mumbai, Bengaluru, Mysore and Chennai, with a presence abroad (Dubai, Qatar, Saudi Arabia) too, employing over 1,000 people. His story shows that even from a humble start in F&B service, hard work and honesty can build a large restaurant empire.

YourStory · <https://yourstory.com/2016/12/suresh-poojari>

Shatbhi Basu

India's first woman bartender; Founder, STIR Academy of Bartending

After graduating from the Institute of Hotel Management, Mumbai in 1981, Shatbhi Basu began her F&B service career as a floor supervisor at a restaurant. When her manager asked her to tend the bar, she overcame her initial hesitation, learned bartending seriously, and went on to become Assistant Food & Beverage Manager at Hotel Sands. Through skill and hard work in a male-dominated field, she became recognised as India's first woman bartender and in 1997 founded STIR Academy of Bartending, the country's first professional bartending school. Her story shows every girl that hard work in F&B service can build not just a career but whole new paths.

YourStory · <https://yourstory.com/ys-life/shatbhi-basu-india-first-woman-bartender-alcobev>

10 Sources & further reading

1. Rajasthan Career Guidance – Food & Beverage Service-Steward — <https://cg.rajasthan.gov.in/careerguidance/hi/career/%e0%a4%ab%e0%a5%82%e0%a4%a1-%e0%a4%8f%e0%a4%82%e0%a4%a1-%e0%a4%ac%e0%a5%87%e0%a4%b5%e0%a4%b0%e0%a5%87%e0%a4%9c-%e0%a4%b8%e0%a4%b0%e0%a5%8d%e0%a4%b5%e0%a4%bf%e0%a4%b8-%e0%a4%b8%e0%a5%8d%e0%a4%9f/>
2. NSDC – Food & Beverage Service-Steward job role (THSC) — <https://nsdcindia.org/food-and-beverage-service-steward>
3. Tourism & Hospitality Skill Council (THSC) — <https://thsc.in/>
4. Indeed – Food & Beverage Assistant Salary (India) — <https://in.indeed.com/career/food-and-beverage-assistant/salaries>
5. Institute of Hotel Management, Jaipur — <https://ihmjaipur.com/>



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