



रूम अटेंडेंट

A Room Attendant is the skilled worker who looks after guest rooms in hotels and guest houses. They make up and prepare rooms during and between guest stays — changing bed linen and towels, cleaning the bathroom, replenishing...



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श्री चेनाराम चौधरी

प्रधानाचार्य, डाइट बाड़मेर
Principal, DIET Barmer



श्रीमती संघमित्रा

वरिष्ठ व्याख्याता, डाइट बाड़मेर (सहयोग)
Sr. Lecturer, DIET Barmer (Support)



भरत चौधरी

अभिकल्पना व विकास · व्याख्याता (इतिहास)
Designed & developed · Lecturer (History)

विशेष धन्यवाद · SPECIAL THANKS



सुरेन्द्र सिंह राठौड़

व्याख्याता (इतिहास) · रा.उ.मा.वि. कानाना



सुरेश कुमार सैन

व्याख्याता (भूगोल) · रा.उ.मा.वि. रामसीन मूंगड़ा



वनिता कुमारी

व्याख्याता (इतिहास) · रा.उ.मा.वि. रामसीन मूंगड़ा



कमलेश चौधरी

व्याख्याता (राजनीति विज्ञान) · रा.उ.मा.वि. टापरा

करियर मार्गदर्शन कार्यशाला, डाइट बाड़मेर (14-17 जुलाई 2026) में विकसित व लोकार्पित
Developed & unveiled at the Career Guidance Workshop, DIET Barmer (14-17 July 2026)

यह एक स्वतंत्र परियोजना है, जो सरकार की आधिकारिक करियर-मार्गदर्शन सामग्री पर आधारित है। · An independent project based on the Government's official career-guidance content.

1 About this career

A Room Attendant is the skilled worker who looks after guest rooms in hotels and guest houses. They make up and prepare rooms during and between guest stays — changing bed linen and towels, cleaning the bathroom, replenishing guest supplies like soap, shampoo and tea/coffee, tidying the room and providing evening turndown service. They handle special guest requests and maintain a high standard of cleanliness so every guest gets a comfortable, spotless room. In India's growing tourism and hotel industry it is a steady, respectable job with good chances to rise through hard work and honesty.

2 At a glance

Minimum qualification	Class 8 pass + age 18 (NSQF Level 4)
Course duration	About 2–4 months
Starting salary	₹10,000–15,000/month
Work mode	Full-time at a hotel, shift duty

3 What you need

INTERESTS

- Enjoy working in a clean, well-organised environment
- Keen to build a career in the hotel and tourism industry
- Interest in serving guests and hospitality

ABILITIES

- Physical fitness and stamina
- Attention to detail and high standards of cleanliness
- A friendly nature and good communication skills

KEY SKILLS

- Cleaning guest rooms, making beds and changing linen and towels
- Providing turndown service and tidying/arranging the room
- Handling special guest requests and lost-and-found items
- Coordinating with the supervisor and front-office team and reporting room status
- Cleaning bathrooms and replenishing guest supplies (soap, shampoo, tea/coffee)
- Correct use of cleaning chemicals, equipment and the linen trolley
- Following safety, hygiene and guest-privacy rules

4 How to get there

- 1 Complete Class 8 and reach the age of 18.
- 2 Enrol in an NSQF Level 4 Room Attendant/Housekeeping course at an NSDC/THSC/ITI or IHM centre.
- 3 Practise cleaning, bed-making, turndown and guest-service skills hands-on.
- 4 Gain on-the-job experience as a housekeeping/room attendant at a hotel; 2 years' experience is preferred.
- 5 With experience, move up to floor supervisor and on to executive housekeeper.
- 6 In Rajasthan, RSLDC/PMKVY centres also offer free training and placement support.

MAIN EXAMS

- THSC/NSDC trade assessment and certification (Guest Service Associate – Housekeeping / Room Attendant)

5 Where to study**GOVERNMENT INSTITUTES**

- इंस्टिट्यूट ऑफ़ होटल मैनेजमेंट (IHM), जयपुर — Jaipur, Rajasthan (<https://ihmjaipur.com/>)
- राजस्थान कौशल एवं आजीविका विकास निगम (RSLDC) — Jaipur, Rajasthan (<https://livelihoods.rajasthan.gov.in/rsldc/>)
- राष्ट्रीय कौशल विकास निगम (NSDC) – प्रशिक्षण केंद्र — All-India network incl. Rajasthan (<https://www.nsdcindia.org/find-nsdc-training-centre>)
- जन शिक्षण संस्थान (JSS) — Various districts of Rajasthan (<https://nsdcindia.org/find-nsdc-training-centre-jss/>)

- एनआईओएस व्यावसायिक प्रशिक्षण केंद्र — Online / locate nearest centre (<https://voc.nios.ac.in/registration/locate-study-centre>)

PRIVATE INSTITUTES

- एशियन इंस्टिट्यूट ऑफ़ हॉस्पिटैलिटी एंड मैनेजमेंट (AIHM), जयपुर — Jaipur, Rajasthan (<https://www.aihmjaipur.com/>)
- इंटरनेशनल इंस्टिट्यूट ऑफ़ होटल मैनेजमेंट (IIHM), जयपुर कैम्पस — Jaipur, Rajasthan (<https://iihm.ac.in/jaipur-campus>)

ONLINE

- स्किल इंडिया डिजिटल हब — Online (<https://www.skillindiadigital.gov.in/>)
- टूरिज़्म एंड हॉस्पिटैलिटी स्किल काउंसिल (THSC) - क्वालिफिकेशन पैक — Online (<https://thsc.in/qualification-pack/>)

FEES

Under most government schemes (NSDC, THSC, RSLDC, PMKVY, JSS) the Room Attendant/Housekeeping course is free or very low-cost and often includes placement support. Certificate courses at private hospitality institutes can cost roughly ₹5,000–25,000.

SCHOLARSHIPS

- राष्ट्रीय छात्रवृत्ति पोर्टल (NSP) (<https://scholarships.gov.in/fresh/onlineInstituteSearchIndex>)
- Buddy4Study – ITI/Vocational Scholarships (<https://www.buddy4study.com/article/iti-scholarships>)
- SJE Rajasthan Scholarships (<https://sje.rajasthan.gov.in/>)

6 What the work is like

WHERE YOU WORK

Hotels, resorts, guest houses, Air BnBs, home stays and serviced apartments — especially in tourism cities like Jaipur, Udaipur, Jodhpur and Jaisalmer.

WORK CULTURE

Typically 6 days a week, 8–10 hours a day; morning and evening shifts, overtime and peak-season/holiday rushes are common. The work is mostly on your feet and physical, but the team environment and chances to learn and grow are good. The field also offers opportunities for women and persons with disabilities.

WHO HIRES

- Taj Hotels (IHCL) and the Gateway/Vivanta brands
- The Oberoi Group and Trident Hotels
- Marriott, Hyatt and other international hotel chains
- ITC Hotels and the WelcomHotel/Fortune brands
- Lemon Tree Hotels (known for inclusive hiring) and Radisson/Sarovar
- Rajasthan's heritage hotels, palace resorts, guest houses and home stays

DEMAND (2026)

Rajasthan is among India's biggest tourism states, with new hotels, resorts and heritage properties constantly opening in Jaipur, Udaipur, Jodhpur and Jaisalmer. Every hotel needs trained room attendants for spotless rooms, so demand stays steady both in India and abroad. With skill and experience, good openings also come up on cruise ships, in overseas hotels and in serviced apartments.

7 Career growth

- 1 Room Attendant / Guest Room Attendant (GRA)
- 2 Floor Supervisor / Housekeeping Supervisor
- 3 Assistant Housekeeping Manager
- 4 Executive Housekeeper

EARNINGS

Starting	₹10,000–15,000/माह
Mid level	₹15,000–22,000/माह
Senior level	₹25,000–40,000+/माह

Per Glassdoor (2026), a Room Attendant in India earns an average base of about ₹12,000–25,000/month; among big chains Marriott pays ₹20,000–25,000, Oberoi ₹18,000–20,000 and Taj ₹14,000–16,000/month. Freshers start around ₹10,000–15,000/month and pay rises with experience; becoming a supervisor or executive housekeeper raises income considerably. Perks like meals, accommodation, tips and service charge are often added on top.

8 The good parts · The challenges

The good parts

- Steady, respectable employment in the growing tourism and hotel industry
- Entry with little formal schooling, free training and perks like meals and accommodation
- A clear path to grow into supervisor and executive housekeeper with hard work

The challenges

- Physically tiring work — standing, bending and lifting all day
- Shift duty, working on weekends/festivals and long hours
- Limited starting pay; growth needs patience and skill-building

9 Real-life journeys

Anmol Ahluwalia

Cluster General Manager, Taj Hotels (started in housekeeping)

Anmol Ahluwalia built the foundation of his hotel career in the housekeeping department. After specialising in housekeeping at The Oberoi Centre of Learning & Development, he worked at properties like Amarvilas Agra and Trident Gurgaon, then joined Taj (IHCL) as an executive housekeeper. Over 17 years of hard work he rose from executive housekeeper to General Manager of Taj Wellington Mews, Mumbai, and then Cluster General Manager of Taj Fort Aguada and Taj Holiday Village in North Goa. His journey shows that even starting in guest-room housekeeping, skill and dedication can lead all the way to a hotel's top job.

Food & Hospitality (Incredible Goa) · <https://foodandhospitality.incrediblegoa.org/anmol-ahluwalia-a-journey-from-executive-housekeeper-to-cluster-general-manager/>

Nina S.

Rooms Operations Housekeeping Manager, Marriott (started as a Turndown Attendant)

Nina, a mother of three, began her career at Marriott as a Turndown Attendant — the room-attendant job of preparing guest rooms for the night in the evening. From there she moved through roles as a house aid, public-space attendant and evening supervisor to become a Housekeeping Manager, now overseeing a team of 50+ housekeepers. Over 11 years she not only rose through the ranks but also balanced family life and wrote a children's book. Her story inspires every girl and woman who wants to start as a room attendant and reach housekeeping leadership.

Marriott (Life at Marriott) · <https://life.marriott.com/blog/nina-housekeeping/>

10 Sources & further reading

1. Rajasthan Career Guidance – Room Attendant — <https://cg.rajasthan.gov.in/careerguidance/hi/career/%e0%a4%b0%e0%a5%82%e0%a4%ae-%e0%a4%85%e0%a4%9f%e0%a5%87%e0%a4%82%e0%a4%a1%e0%a5%87%e0%a4%82%e0%a4%9f/>
2. Tourism & Hospitality Skill Council (THSC) – Qualification Pack — <https://thsc.in/qualification-pack/>
3. Glassdoor – Room Attendant Salary (India) — https://www.glassdoor.co.in/Salaries/room-attendant-salary-SRCH_KO0,14.htm
4. NSDC – Find a Training Centre — <https://www.nsdcindia.org/find-nsdc-training-centre>
5. National Scholarship Portal — <https://scholarships.gov.in>



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